



INFORMATION REGULATOR ESCALATION REFERENCE

PAIA and POPIA Escalation Reference



Entity	TPPPAY (Pty) Limited
Trading as	TPay
Registration Number	2025/544950/07
Website	www.tppp.africa

Information Regulator Escalation Reference

This reference sheet is provided for information purposes only. It is not a form to be completed and submitted to Tpay.

If you are dissatisfied with Tpay's response to a PAIA or POPIA-related request or complaint, you may have the right to lodge a complaint with the Information Regulator of South Africa, where applicable.

The relevant Information Regulator form is:

Form 05: Complaint Form [Regulation 10]

This form is available from the Information Regulator's official PAIA Forms section.

Please complete and submit the official Information Regulator Form 05 directly in accordance with the Information Regulator's instructions. This reference sheet does not replace the Information Regulator's official form, rules, processes or requirements.

Relevant Information Regulator Form

Form	Form 05: Complaint Form [Regulation 10]
Where to find it	Information Regulator official PAIA Forms section
Purpose	External escalation for PAIA or POPIA-related complaints, where applicable

This reference sheet is provided for information purposes only. It does not replace the Information Regulator's official form, rules, processes or requirements. TPay does not rebrand the Information Regulator's Form 05 as a TPay form.

TPay Contact Details

Entity	TPPPAY (Pty) Limited
Trading as	TPay
Registration Number	2025/544950/07
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